

CANCELLATION AND RIGHT OF WITHDRAWAL

As established by the law in force regarding electronic trading and remote trading (Legislative Decree 22/5/99 no. 185), it is NOT possible to cancel the purchase of a ticket or receive a refund of the nominal price, or change the date, or make any alteration to the order.

As established by the law in force regarding electronic trading and remote trading (Legislative Decree of 22/5/99 no. 185), for this type of purchase, the exercise of the RIGHT OF WITHDRAWAL is NOT provided for. After having made the purchase it is not possible to cancel or modify the order.

Important information!

Reimbursement of purchased tickets

Confirmation of the event shall depend on the "snow check" with inspection by the FIS on 15/12/2024.

If the event is cancelled on this date, the Organisation shall refund the price of the ticket excluding advance sale charges.

Requests for reimbursement must be received **within four days** from the date of the event. The ticket purchase must be compulsorily attached, without which it will not be possible to pay a refund.

Requests must be sent to the following addresses:

E-mail: info@fondazionebormio.com

Info: +39 0342 903300

All requests received after the fourth day will not be taken into consideration.

If the event is cancelled after FIS's inspection on 15/12/2024 due to factors of force majeure (bad weather, snow, fog, wind), the ticket **shall not be refunded** and any request for reimbursement shall not be taken into consideration.

Bormio Grandstand / Stelvio Terrace

To access the sectors dedicated to the public, you must have the ticket and the personal and non-transferable bracelet. The bracelet will be delivered at the entrance to each holder of the "Stampa@casa", which must be presented to the personnel in charge of the checks.

"Stampa@casa" tickets must be printed on A4 paper, intact and legible to the scanner.

Tickets are sold online only, via the official website. It is not possible to buy them on site. For further information, the Info Point is in via Roma 131/B, Bormio, tel: +39 0342 903300

Opening hours:

7 days a week: 9.00-12.00 / 15.00-18.00

25th December: closed

INFORMATION FOR THE SPECTATOR

A spectator found to be without a ticket further to a staff check must pay the ticket price.

To ensure a smooth flow of the audience, it is necessary to arrive at the respective entrance gates well in advance (at least 45 minutes before the start of the race).

To ensure safety, backpacks and bags will be inspected at the entrances.

The organization declines any liability for damages to persons and objects before, during and after the event.

The issuer declines any liability regarding the cancellation of events or programme changes decided by the organizer, to whom any claims must be sent.

The spectator agrees and authorizes any future use of audio/video recordings that may be carried out during the performance of the event.

It is forbidden to make audio and video recordings of the event (including official training sessions, qualification matches, wards and interviews with the athletes during the event) meant for dissemination via TV, radio, internet or any other means of transmission and made using any form of device (TV cameras, mobile phones, tablets, etc.).